



Senior Vice President of Housing Management



King County
Housing
Authority



THE OPPORTUNITY



Senior Vice President of Housing Management

KCHA seeks a Property Management professional with exceptional experience to transform lives through housing by providing senior leadership and strategic direction for all Property Management and the Central Applications Center (CAC) within the Housing Authority. Skilled as both a strategic leader and innovator, our next Senior Vice President of Housing Management (SVP) will be instrumental in KCHA's ability to serve our community and support our employees.

The SVP will report to KCHA's Executive Vice President of Housing Operations/Chief Operations Officer.

The SVP oversees nearly 4,000 units across 93 developments, which include Public Housing, Project-Based Section 8, Low-Income Housing Tax Credit-funded properties, and unique local programs. This role ensures seamless integration of Property Management, and the CAC through collaboration and strategy with maintenance operations and capital construction to promote impeccable standards of compliance, customer service, and operational excellence. The SVP holds total compliance and operational responsibility for KCHA's management relationship with Sedro-Woolley Housing Authority, a small public housing authority with 80 units of public housing.



KEY RESPONSIBILITIES



- Provides executive oversight and strategic direction for the Property Management, and Customer Service teams; ensures alignment with organizational goals and regulatory requirements by developing comprehensive policies and strategies that enhance the effectiveness and integration of these functions.
- Oversees the Central Applications Center, the application services center for Subsidized Housing.
- Works closely with members of the Executive Team around strategic asset repositioning efforts; assists with portfolio repositioning initiatives related to the U.S. Department of Housing and Urban Development (HUD) Rental Assistance Demonstration (RAD) program and other subsidy structures; develops strategies to optimize the portfolio's performance, enhance the financial sustainability of assets, and align repositioning efforts with long-term organizational goals.
- Ensures comprehensive compliance with all federal, state, and local housing regulations, as well as internal policies and procedures; serves as the leader accountable for all compliance and operational responsibilities connected to KCHA's management contract with the Sedro-Woolley Housing Authority.
- Ensures the integrity and sustainability of KCHA's physical building inventory; collaborates to align maintenance and capital improvement strategies, ensuring proactive and preventative maintenance practices are in place; develops and implements comprehensive plans for building maintenance, repairs, and renovations to maintain optimal building conditions and extend the lifespan of assets.
- Oversees the development and management of a combined departmental budget, ensuring alignment with organizational financial goals and sustainability; monitors financial performance across all departments, implementing strategies to optimize resource allocation, reduce costs, and enhance operational efficiency.
- Fosters a culture of leadership excellence and continuous improvement within the Property Management, and Customer Service teams; promotes professional development and succession planning, mentoring, and supporting senior managers and other key personnel through effective collaboration with People & Culture and IT Departments.
- Builds and maintains strong relationships with internal and external stakeholders, including other senior leaders, executives, community partners, resident leaders and local government agencies; represents the organization at key meetings, as well as local and national industry events, advocating for the needs and interests of residents and the broader community and engaging in continuous learning exchange with industry peers.

COMPENSATION

This position offers a competitive salary range of \$189,631.00 to \$265,483.20 with a midpoint of \$227,557.00.

A **comprehensive benefits** package for you and your dependents includes medical, dental and vision insurance, life and long-term disability insurance plans, vacation, sick and personal leave, reduced tuition, and retirement benefits.

RECRUITMENT PROCESS

While this position is open until filled, interested candidates should submit application materials [online](#) by 4:30 p.m. on March 31, 2026, to ensure consideration.

Interested candidates are encouraged to contact Sarah Crane, Talent Acquisition Manager, by email at sarahcr@kcha.org with confidential inquiries and questions regarding the recruitment process.



THE IDEAL CANDIDATE



We are seeking a collaborative and experienced senior professional to join us as our next SVP. The ideal candidate will have a proven track record of expertise and a robust background in housing programs and/or property management. They will demonstrate a deep commitment to community and the capability to navigate and lead through transformational changes within the housing authority landscape.

As a servant leader, the successful candidate will contribute to and enrich our evolving culture of diverse and inclusive leadership. They will share the passion of all KCHA employees for delivering housing and services to low-income and underserved communities in King County.

EDUCATION & EXPERTISE

- Bachelor's degree and...
- Extensive experience in property management, with a focus on low income or high acuity population, or...
- An equivalent combination of experience and education that provides the necessary knowledge, skills, and abilities to perform the essential functions of this position.



THE IDEAL CANDIDATE CONTINUED



REQUIRED SKILLS & ABILITIES

- A strong leader who communicates a sense of mission and vision, backed by the ability to establish and accomplish goals and objectives. Brings a proven track record of delivering results, designing innovative programs, and leading diverse groups to sustain a high performing operation is critical.
- Comprehensive knowledge of principles and practices of public housing management and/or related industry best practices including:
 - Various data points and analytical tools related to property physical condition such as Capital Needs Assessments.
 - Affordable housing programming.
 - Deep knowledge of appropriate federal regulations relative to subsidized housing.
- Successful candidates will be collaborative and strategic thinkers with an ability to see the larger picture as well as the smaller tasks necessary for agency success.
- Effective balance of strategy and execution with the ability to drive change and achieve business results.
- Ability to use independent judgment and discretion in carrying out duties and responsibilities, exercise initiative, and provide leadership. Routinely exercise sound judgment in analyzing situations and in reaching decisions quickly. A self-starter that can multi-task and prioritize.
- Strong critical-thinking skills, ability to evaluate information, implement timely decisions and make recommendations that anticipate the costs, benefits, risks, and organizational impact within KCHA's context and the Housing Authority national landscape.
- Extensive communication skills, including a high degree of emotional intelligence, conflict-resolution experience; proven ability to build strong external relationships with a variety of vendors, partner organizations and other stakeholders.
- Ability to analyze and develop effective policies and procedures; present proposals and recommendations clearly, logically, and persuasively in public meetings.
- Cultural sensitivity and competency, which is essential in serving economically disadvantaged, diverse populations, including homeless and special needs households, with a particular focus on households that often fall through the community-based safety net.
- Proven success in building productive and engaged work teams with a focus on mentoring and nurturing staff development.
- Career path that shows a mix of stability and growth-focused moves with similar organizations and capacity to develop and nurture relationships culminating in overall success.
- Ability to manage internal and external resources, agencies and budgets.

A thorough background and driver's check will be completed before hire.





ABOUT KCHA



King County Housing Authority (KCHA), the largest affordable housing provider in the Pacific Northwest, seeks to provide innovative, effective, and equitable housing solutions so that all people and communities can prosper.

The Authority, founded in 1939, operates as an independent municipal corporation, providing rental housing and assistance to more than 55,000 people in over 23,000 households. Serving 37 cities (not including Seattle and Renton) and the unincorporated areas of Dr. Martin Luther King, Jr. County, the Authority's geographic scope of operations spans 2,000 square miles. KCHA's service area includes 1.2 million of the county's 2.26 million residents and is home to the majority of its low-income

households.

KCHA covers operating costs with rents from tenants and federal funding. With a 2026 annual consolidated budget of \$575.1 million, and 550 full-time employees, KCHA is led by the President/CEO under the direction of a **Board of five volunteer Commissioners** (including one KCHA program participant) appointed by the King County Executive and confirmed by the King County Council. A cabinet of eight senior leaders comprise the core management and leadership team.





KING COUNTY



King County is home to 2,269,675 residents (2020 Census), making it the most populous county in Washington State and the 12th most populous county in the United States. Seattle, the state's largest city, serves as the county seat, while Bellevue is the county's second-largest city and a major regional hub.

Spanning 2,131 square miles, King County is bounded by the Puget Sound to the west and the Cascade Range to the east. The western portion of the county is largely urban and suburban, while development gradually gives way to rural residential areas, farmland, and forestlands moving east. Much of eastern King County is mountainous and preserved as wilderness, forestland, or protected watersheds that support the region's drinking water supply and hydroelectric power system. Vashon Island offers a unique rural enclave within the central Puget Sound.

Located at the heart of the Pacific Northwest, King County offers an exceptional quality of life defined by natural beauty, vibrant communities, and easy access to both urban amenities and outdoor adventure. While Seattle anchors the region, the county as a whole is rich with distinct cities, waterfronts, parks, and cultural destinations that make it a dynamic place to live and work.

Residents enjoy everything from exploring Pike Place Market and the Seattle Waterfront to wine tasting in nearby Woodinville or strolling through thoughtfully designed spaces such as Kubota

Garden, Bellevue Botanical Garden, and the Soos Creek Botanical and Heritage Center in Maple Valley. Cultural experiences are plentiful throughout the region, including the Museum of Flight, the Seattle Art Museum, the Renton History Museum, and several Native American museums that highlight the area's deep and enduring Indigenous history.

Outdoor recreation is woven into daily life across King County and beyond. On any given weekend, you might hike in Mount Rainier National Park, experience the power of Snoqualmie Falls, walk through the tulip fields during the Skagit Valley Tulip Festival, or head east to Leavenworth's Bavarian-style village. The region also offers easy access to ferry rides and island communities such as Bainbridge Island, Mukilteo, Port Townsend, Point Defiance, and the San Juan Islands.

For those who love adventure, Washington offers year-round opportunities — from parasailing and hiking to skiing and snowboarding — all within reach of vibrant communities and thriving cultural centers.

Whether you're drawn to arts and culture, world-class outdoor recreation, or close-knit communities surrounded by natural beauty, King County and the greater Washington region offer a lifestyle that is both active and enriching.

